



'FROM THE FIRST TO THE LAST MILE'

Supply Chain

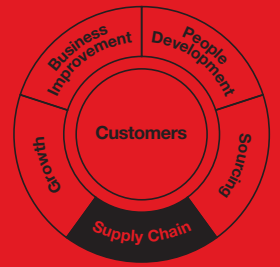
New and expanded distribution centres are helping us move more products, more quickly and efficiently, to more customers.

Once the decision has been made to acquire a certain manufacturer's products, the rest of the supply chain is then concerned with getting the product from the factory to the customer or the job site, in the most effective way.

Over many years, Wolseley has invested in large distribution centres ('DCs'). These enable us to obtain bulk purchasing benefits, improved inventory management and better service to more customers, through a wider product offering and higher availability rates. In essence, working in partnership with our suppliers, we are able to take costs out of the supply chain.

Every day thousands of products are moved from our DCs to our branches for local onward delivery or pick up, or taken directly to customers' sites.

But it isn't just about delivery. Whether it is online, from a catalogue or at a branch, we want to provide our customers with easy access to our products and to our knowledgeable staff. We want to make doing business with Wolseley as easy and efficient as possible; from the first mile out of our suppliers' factory gates to the last mile to our customers ... and all the miles in between.



5,296

branches

5 million

square feet of DC space

